

Amariz Limited  
Imperial House  
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United Kingdom



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### 1. The Financial Conduct Authority (FCA)

The FCA is the independent watchdog that regulates financial services. Use this information to decide if our services are right for you.

### 2. Whose products do we offer?

- We offer products from a range of insurers.
- We only offer products from a limited number of insurers.
- We only offer products from a single insurer.

### 3. Which service will we provide you with?

- We will advise and make a recommendation for you after we have assessed your needs.
- You will not receive advice or a recommendation from us. We may ask some questions to narrow down the selection of products that we will provide details on. You will then need to make your own choice about how to proceed.

### 4. What will you have to pay us for this service?

- No fee.

You will receive a quotation which will tell you about any other fees relating to any particular insurance policy.

### 5. Who regulates us?

Amariz Limited, Imperial House, 1 Harley Place, Bristol, BS8 3JT, United Kingdom is authorised and regulated by the Financial Conduct Authority. Our FCA Register number is 309504.

Our permitted business is arranging general insurance contracts and dealing as agent in general insurance contracts. You can check this on the FCA's Register by visiting the FCA's website [www.fca.org.uk/register/](http://www.fca.org.uk/register/) or by contacting the FCA on 0845 606 1234.

### 6. What to do if you have a complaint

If you wish to register a complaint, please contact us:

... **in writing** Write to Amariz Limited, Imperial House, 1 Harley Place, Bristol, BS8 3JT, United Kingdom.

... **by phone** Telephone +44 (0)117 9745770

If you cannot settle your complaint with us, you may be entitled to refer it to the Financial Ombudsman Service.

### 7. Are we covered by the Financial Services Compensation Scheme (FSCS)?

We are covered by the FSCS. You may be entitled to compensation from the scheme if we cannot meet our obligations. This depends on the type of business and the circumstances of the claim.

Non-compulsory insurance is covered for 90% of the claim, with no upper limit.

Further information about the compensation scheme arrangements is available from the FSCS.